



## RAD TRAVEL GROUP PAYMENT POLICY

### PAYMENTS:

Deposit is due at the time of booking. No reservations are held until the deposit is received.

Payments can be made using a major credit card or bank account. Final payment must be received in full 60-120 days before travel depending on the trip.

### LATE PAYMENT:

A \$50 late fee will be assessed 5 days after the designated due date. If the client is late more than 3 times during their payment plan, the client's reservation will be canceled, and no refunds or credits will be issued.

Late payments at the time of final payment will incur a \$100 late fee.

### REFUNDS:

All payments to RAD Travel Group are non-refundable and non-transferable. This is because RAD Travel Group has contractual agreements with hotels, airlines, and other vendors that will not allow us to obtain refunds. This allows us to have competitive pricing and flexible payment options.

### ROOMMATE MATCHING:

You will be matched with a roommate once you have paid more than 75% of the balance of your travel reservations and provided the person you will be matched with has also paid 75% of her balance. If the roommate match cannot be made, the client is responsible for the cost of the single supplement.

### DOUBLE OCCUPANCY IDENTIFYING YOUR OWN ROOMMATE:

If your roommate fails to book her trip or pay for her trip in full, you will be giving the option to be matched with a traveler needing a roommate. If the roommate match cannot be made, the client is responsible for the cost of the single supplement.

### TRAVEL INSURANCE

RAD Travel Group strongly suggests that all trip participants purchase travel insurance. The minimum coverage amount suggested for travel insurance is \$150,000. We highly encourage you to purchase travel insurance as soon as possible in case you must cancel your trip. Refer to your travel insurance policy to seek reimbursement.